

	Pollution Incident Reduction Management Plan (PIRMP)	
	Edited 30/07/2025	Tested 02/08/2025

1. Background

Pollution incident response management plans (PIRMPs) are plans all holders of environment protection licences (licensees) are required to prepare in accordance with section 153A of the Protection of the Environment Operations Act 1997 (POEO Act). Parts of the PIRMP must be made publicly available by placing the PIRMP in a prominent position on a publicly accessible website of the licensee.

The following information must be made publicly available (NSW EPA (2022) Guideline: Pollution Incident Response Man Plans pp. 5):

- Procedures for contacting the relevant authorities including the EPA, the local council, NSW Health, SafeWork NSW, Fire and Rescue NSW and their contact details.
- Procedures for contacting the owners or occupiers of premises in the vicinity.
- The procedures for communicating with the community.
- Mechanisms for providing early warnings and regular updates to premises in the vicinity.

2. Procedure for Contact & Notification

- The site General Manager or in their absence the Environmental Officer.
- If the PIRMP is activated, the site General Manager will contact the required services and agencies by telephone.
- The site General Manager will contact neighbouring properties by telephone.

Table 1: Contact Information to relevant services and agencies in the event of a pollution incident

Relevant Services & Agencies	Contact Number
Casino site office	+ 61 2 6662 2444
Emergency Call Services <ul style="list-style-type: none"> • Emergency Hotline Number (24 hours) (*The site supervisor should call 000 if the incident presents an immediate threat to human health and/or property and a combat agency is required (i.e., NSW Fire and Rescue, NSW Ambulance Service, NSW Police Force) and then notify all other parties below including NSW Fire Rescue via a local telephone number)	000
Richmond Valley Council	6660-0300
Environmental Protection Authority	131 555
North Coast Area Health Working Hours: After Hours: 6620-7585 149 377	North Coast Area Health Working Hours: After Hours: 6620-7585 149 377
SafeWork NSW	13 10 50
(**If there is no immediate threat to human health and/or property i.e., a combat agency is not required, then the General Manager is still required to follow the outlined above except for dialling 000)	

3. Procedure for Community Notification

The Casino site is in a residential area with neighbouring properties engaged in agricultural operations. In the event of an emergency that may impact adjoining properties, the site General Manager is responsible for notifying affected occupiers using the methods outlined for 'Contact & Notification'. Immediate notifications, such as the activation of the PIRMP or other urgent matters, will be made by telephone.

4. Providing Early Warnings and Updates

Providing early warnings or regular updates uses the same procedure as 'community notification'. The site General Manager will telephone adjoining property owners. If they cannot reach the property owner by telephone, then the site General Manager or Environmental Officer would drive to the neighbouring property to provide an update.